

IN THIS ISSUE...

- ◆ Can You Believe It!
- ◆ Remeber Bob?!
- ◆ Connection Services Update - New Members
- ◆ Tech Tip #1
- ◆ Tech Tip#2
- ◆ Moving?
- ◆ About our Organization
- ◆ Reasons Why You Need the Internet



775-884-3202

Fax: 775.888.6022

Email: info@pyramid.net

**116 East 7th St., Ste. 201
Carson City, NV 89701**

**We're on the Web!
www.pyramid.net**

Can You Believe It!

It's several months into the new decade of 2010. I've done all my archiving and tax preparations for the new year, but I'm still amazed every time I write a check or a receipt. Time just seems to be flying by and 2010 seems to be such a marker! Remember to let us know if you will be late paying your Internet bill or just if there is anything that we can do for you.



Remember Bob?!



Bob is a pilot extraordinaire as well as a car nut. (He plans to get another antique car later this year!) If you find any cool car websites, be sure to email them to him at bob@pyramid.net. As soon as the weather improves some, he will be spending more time with his Tobago at his airplane hanger on the Carson City airport. I hear that they have revamped it and we are excited to see how it has been improved. His newest movie is the HD version of One-Six Right - great movie!

Connection Services Update - New Members

Welcome to all the new Pyramid.Net members that used to be part of Intercomm.com. It has been a tough transition from the old Intercomm computers to the newer Pyramid.Net servers, but I think that we are close to being done now. If you are concerned with your SPAM filtering, send an email to support@pyramid.net so we can address the issue for you.

Todd is underwater most mornings now and has to return your tech call. Please be patient while we integrate all the new customers into our system. We are happy to welcome you to join our current satisfied members and if there is anything that you need or that we can do for you, please let us know and we will do our best to assist you.



Tech Tip #1:

WINDOWS 7, THE NEXT WINDOWS OPERATING SYSTEM.

On the 22nd of October, Windows released their newest operating system called "7". It's an improvement and upgrade over Windows Vista and fixes many of the issues Vista had such as crashes, slowing down of the system and programs not always launching that some people have been experiencing.

Now, for those who are interested and have Vista, you can buy the "UPGRADE" version and it will install over your existing Vista and replace it with 7 while leaving your files intact. Customers who have recently purchased new computers may even have a free upgrade available from the store or manufacturer of the computer.

Those with XP or 2000 who are interested in upgrading will need to check with a local computer store. An upgrade may not be possible so it would require a complete wipe and reload of your hard drive which means all data would be lost. It's also advisable to check to see if the computer itself can handle the new version. Older computers may not have enough power to run 7.

Our tech support staff here at Pyramid has been using and studying Windows 7 for the last few months in preparation of it's public release so we can be ready to assist our clients.

Tech Tip #2:

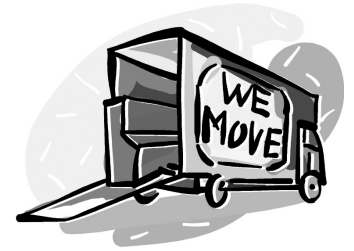
This month's tech tip will discuss the complex issue of email and SPAM.

Email is convenient, fast and relatively easy - when it works. However, all those attributes also apply to hackers and Spammers - it's easy for them to poison emails and make it so that your emails don't work. Most servers have restricted access in order to prevent just that kind of poison. Don't try to send out multiple emails as outside servers assume that if you send out more than 10 pieces at a time - you are a Spammer. Also don't send anything really important out by email, it may not get there, especially if you have included an attachment.

It is important to purchase a Virus & SPAM blocker for your computer; we can provide you additional coverage for your emails at \$.95 per month through Postini. It is a professional Fortune 500 product that many companies use. It provides you full access and allows you to control your white and black lists as well as viewing those emails that it caught. Remember every blocker catches issues.

Moving?

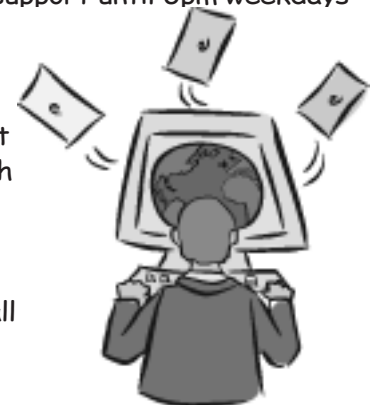
If you are planning to move and have DSL with us, you need to let us know at least two weeks ahead of time so that we can plan a smooth transition for you and minimize the time when your Internet will be down. DSL Line Sharing does not transfer automatically with your phone line. If you are unable to let us know about your move a couple weeks in advance; please expect to be offline for two to three weeks depending on your individual situation. If you can call ahead, there are ways that we can make the transition smooth and almost seamless. So please - call Todd @ 888-6013, and give us your new information.



About Our Organization

Pyramid.Net aims to provide you the best of the latest and greatest communication resources that are available. We offer free Internet classes once a month and unlimited phone support until 6pm weekdays to make this activity as convenient for you as possible.

Remember that Pyramid.Net has a referral policy in which we will extend you a \$5 credit on your next bill plus a month free for the new customer that you refer. Call us at 884-3202 and tell us how we can best serve you!



Reasons Why You Need the Internet

- **News** - Keep up with the breaking news
- **Shopping** - Price Comparison & Convenience
- **Education** - research school subjects for students
- **Communication** - Instant & Convenient



775-884-3202

Email: info@pyramid.net

116 East 7th St., Ste. 201
Carson City, NV 89701

We're on the Web!
www.pyramid.net